

.....
City, Date

.....
.....
.....
Customer's first name, last name, and address

BWA Wrocław
Galerie Sztuki Współczesnej
ul. Rуска 46a/103, segment B
50-079 Wrocław
Poland

Submitting a Complaint

I hereby notify you that the merchandise I purchased:
.....
order date and number is defective.

The defect consists of:
.....
.....

In light of the above, I hereby request:

- a) Replacement of the Goods with defect-free ones*
- b) Free repair of the defect*
- c) A price reduction for the Goods in the amount of PLN
(in words: PLN)*
- d) A refund for the Goods subject to the complaint*

If you have selected option c) or d) above, please refund the money to the following bank
account:
First and last name of the bank account holder:

.....
Legible signature of the Customer

*delete as appropriate